

# Accessing the Interac e-Transfer System

# Accessing Interac e-Transfer System to Set up Your Sender Profile, Send an e-Transfer, and Check the Status of your e-Transfers

Click 'Transfers' to access Interac e-Transfer system

Click here to access E-Transfer Terms and Conditions



**To view statement for an account click on the account name.**

For other activities click on a button from the menu.

Tell us what you think about our new Internet Banking application. [Click here](#) to send an e-mail.

You can now increase or decrease the displayed text size by modifying the "Text Size" settings in your browser.

# Accessing Interac e-Transfer System to Set up Your Sender Profile, Send an e-Transfer, and Check the Status of your e-Transfers



**FUTURE DATED TRANSFERS** **AUTOMATED FUND TRANSFERS** **INTERAC® e-Transfer**

## Make a Transfer

### Step 1 of 2

If you have related accounts, you can select one as the Destination account.

Transfer from subaccount:

Destination account:

Destination subaccount:

Amount:

**NEXT**

Click here to access Interac e-Transfer system

# Setting up your Sender Profile

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[Lost or Stolen Card](#) [Interac e-Transfer](#) [Security](#) [Privacy](#) [Help](#) [Contact Us](#)

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Foreign Exchange

MasterCard

Logout

FUTURE DATED TRANSFERS

AUTOMATED FUND TRANSFERS

INTERAC® e-Transfer

## Make a Transfer

**Step 1 of 2**  
If you have related accounts, you can select one as the Destination account.


Transfer from subaccount:

Destination account:

Destination subaccount:

Amount:

NEXT



Click here to access Interac e-Transfer system

# Creating your sender profile



- When you first click to send an e-transfer you must create your sender profile.
- This information only needs to be entered once and will be saved for future transfers.
- These preferences can be updated in the future.

- Transfers**
- [Send Interac e-Transfer](#)
  - [Search Transfer History](#)
  - [View/Resend/Cancel Pending Transfers](#)
  - [Add/Delete Recipients](#)

## Create Your Sender Profile

**Name**

**Email**

**Mobile Phone Number**   
e.g. 604 223 1234

**Receive Notices By**

[Logout](#)

Choose from the drop down menu how you would like to receive notifications of e-transfers: email, or both email and cell phone.

Click 'Create Profile' when done.

[Create Profile](#)

To access online banking, please click [Logout](#), close this browser window, and log in again.

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Sending an Interac e-Transfer

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# Accessing Interac e-Transfer System to Set up Your Sender Profile, Send an e-Transfer, and Check the Status of your e-Transfers

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FUTURE DATED TRANSFERS

AUTOMATED FUND TRANSFERS

INTERAC® e-Transfer

## Make a Transfer

**Step 1 of 2**  
If you have related accounts, you can select one as the Destination account.

Transfer from subaccount:

Destination account:

Destination subaccount:

Amount:

NEXT

Click here to access Interac e-Transfer system

# Sending an Interac e-Transfer



- Before you can send an e-Transfer, you must add individuals as 'Recipients'.

Transfers

[Send Interac e-Transfer](#)

[Search Transfer History](#)

[View/Resend/Cancel Pending Transfers](#)

[Add/Delete Recipients](#)

## Send Interac e-Transfer®

[Edit Recipients](#) | [Edit Sender Profile](#) | View: [Pending](#) | [History](#)

Transfer To

Choose One

[Add New Recipient](#)

Send By

Choose One

Transfer From

Choose One

Amount

Message

Do not put the answer to your security question in your message.

Logout

To do this click 'Add New Recipient'

Send Transfer

 | [Cancel](#)

# Adding New Recipients



- Fill in the recipient information as requested below
- Like your sender profile, recipient information will be saved for future transfers

## Transfers

**Send Interac e-Transfer**

[Search Transfer History](#)

[View/Resend/Cancel Pending Transfers](#)

[Add/Delete Recipients](#)

## Add Recipient

**Name**

**Email**

**Mobile Phone Number**

e.g. 604 223 1234

**Preferred Language**

**Send Transfers By**

## Security Information

Enter a security question and a one-word answer. The recipient must answer this question in order to receive your Interac e-Transfer®.

**Security Question**

**Answer**

Click 'Add Recipient' when done

[Cancel](#)

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Select how you would like transfers to be sent to recipients: email, mobile phone, or both email and mobile phone

Choose a security question and answer unique to this recipient to allow them to securely accept your transfer.

This information will also be saved to each recipient for future use.

DO NOT share this answer/password with the recipient in the message included in your e-transfer.

# Add/Delete/Edit Recipient List



- When sending future transfers you can select recipients already added or add a new recipient and then send an e-transfer to them.

## Transfers

[Send Interac e-Transfer](#)

[Search Transfer History](#)

[View/Resend/Cancel Pending Transfers](#)

[Add/Delete Recipients](#)

## Send Interac e-Transfer®

[Edit Recipients](#) | [Edit Sender Profile](#) | View: [Pending](#) | [History](#)

**Transfer To**

Choose One

[Add New Recipient](#)

**Send By**

Choose One

**Transfer From**

Choose One

**Amount**

**Message**

Do not put the answer to your security question in your message.

Logout

[Send Transfer](#)

[Cancel](#)

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You can add, delete or edit your recipient lists by clicking either link.

# Sending an Interac e-Transfer



- Now that you have added at least one recipient you can send an e-transfer

## Transfers

**Send Interac e-Transfer**

[Search Transfer History](#)

[View/Resend/Cancel Pending Transfers](#)

[Add/Delete Recipients](#)

## Send Interac e-Transfer®

[Edit Recipients](#) | [Edit Sender Profile](#) | View: [Pending](#) | [History](#)

**Transfer To**

Choose One

[Add New Recipient](#)

**Send By**

Choose One

**Transfer From**

Choose One

**Amount**

**Message**

Do not put the answer to your security question in your message.

When done, click  
'send transfer'

[Send Transfer](#)

[Cancel](#)

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1. Select a recipient to send an e-transfer to from the drop down menu.
2. Select how you will send the transfer: Email, Mobile, or both
3. Select which account the money will be transferred from
4. Enter the amount to be transferred
5. You can include a message to send to your recipient if you would like. Again, do not put the security answer in your message.

# Sending an Interac e-Transfer



(depending on how you sent the e-transfer)

## Transfers

**Send Interac e-Transfer**

[Search Transfer History](#)

[View/Resend/Cancel Pending Transfers](#)

[Add/Delete Recipients](#)

## Send Interac e-Transfer® - Confirm

<b>Transfer To</b>	Recipients name
<b>Send By</b>	Mobile Number and or Email
<b>Transfer From</b>	XXX
<b>Date</b>	December 14, 2017
<b>Amount</b>	\$104.76
<b>Service Charge</b>	\$1.00
<b>Total:</b>	\$105.76
<b>Security Question</b>	The question you set up for this recipient

Logout

The amount you are transferring will be displayed here.  
A service charge of \$1.00 will be added to all e-Transfers.  
The total confirms the amount you are transferring plus the service charge will be debited from your account.

**NOTE:** After you click **Confirm**, the amount and a \$1.00 service charge will be drawn from your account.

You may cancel the transfer before the recipient accepts it. The service charge will not be refunded.

## APPROVED

[Confirm](#) | [Edit](#) | [Cancel](#)

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Click 'Confirm' to confirm all details are correct and send the e-Transfer

# Sending an Interac e-Transfer



- Once you have confirmed your e-transfer and it has been completed you should receive a confirmation receipt that looks similar to this.
- You can also log back into your online banking to check your account and see that it has been correctly sent.

Transfers

Send Interac e-Transfer

Search Transfer History

View/Resend/Cancel Pending Transfers

Add/Delete Recipients

## Send Interac e-Transfer® - Receipt

Member Card Number XXXXXXXXXX      Date Thursday, December 14, 2017

✓	Transfer Status	Completed
	Transfer To	Recipient
	Send By	Mobile Number and or Email
	Transfer From	XXX
	Date	December 14, 2017
	Amount	\$104.76
	Service Charge	\$1.00
	Total:	\$105.76
	Security Question	The question you set up for this recipient
	Confirmation Number	20171214083027663431

Logout

[Print Receipt](#) | [Send another Interac e-Transfer®](#)

# View/Resend/Cancel Pending Transfers and Checking Transfer Hisotry



Search Transfer History here

- Transfers
- Send Interac e-Transfer
- Search Transfer History
- View/Resend/Cancel Pending Transfers**
- Add/Delete Recipients

## Pending Interac e-Transfer®s

To remind an Interac e-Transfer® Recipient to accept the funds, click on **Resend Notice** beside the transfer. To cancel an Interac e-Transfer®, click on **Cancel**.

You have no pending transfers.

[Send Interac e-Transfer®](#)

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Logout

You can check pending transfers, and resend or cancel them from this page

Receiving an Interac e-Transfer

## SENDERS NAME

INTERAC e-Transfer: Senders Name sent you money.

To: Your Name/Email

Reply-To: Senders Name/Email

Inbox

8:47 PM

Open the email or text message received from Interac.

**Text Message:** Click link in message

**Email:** Click button/link indicated here.

You have one month to receive your e-transfer

Depending on your email browser, your email may appear slightly different than the example provided here.



[View in browser](#) | [Français](#)



### Hi Your Name

Sender's Name sent you \$XX.XX (CAD).

#### Message:

If the sender included a message it will appear here. This is optional.

### Deposit your money at:



Or

[Select a different financial institution](#)

**Expires:** December 21, 2017

Other banking institutions may also appear here.

Click here to select the Credit Union to receive and deposit your money.

↓ **Deposit Your Money**


\$XX.XX (CAD)

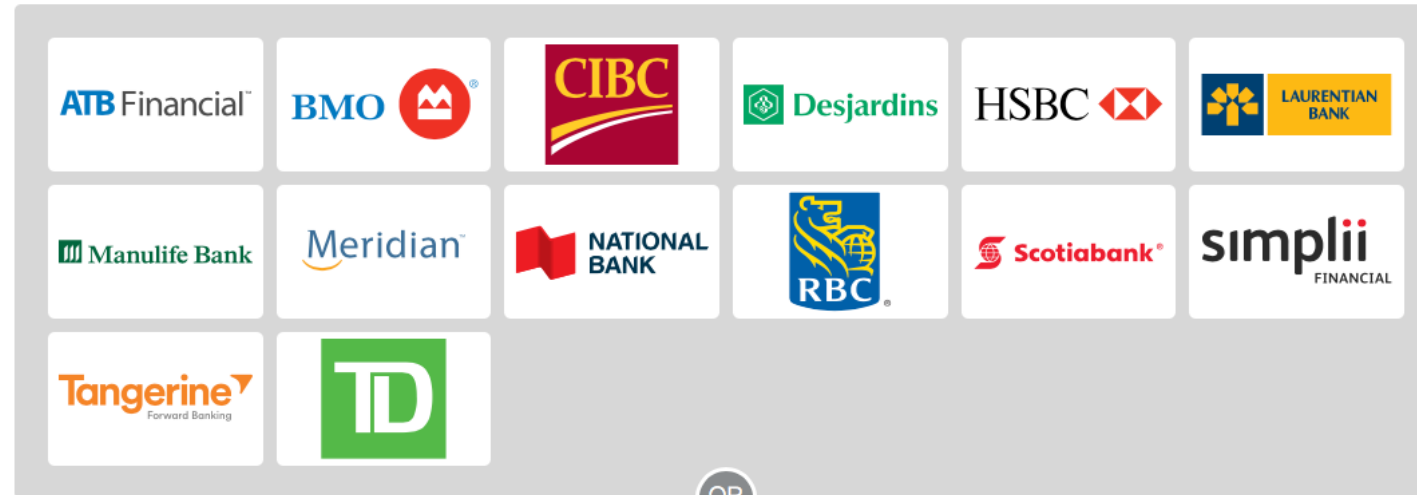
**From :** Senders Name

**Expires:** December 21, 2017  
**Reference #:** CAPn5gpa  
**Message:** Senders message will appear here if included.

- Once you click on the link in either your email or text message your browser will open and should appear similar to this.

**Select Your Financial Institution**

Search 



OR

Select Your Financial Institution

Select institution

Select a Financial Institution from the list above

Select Province or Territory

Ontario

Select a Province from the list above

Select Credit Union

Dundalk District Credit Union

Select a Credit Union from the list above

- Select 'Ontario' and then 'Dundalk District Credit Union' here to deposit your e-transfer.

Once the Credit Union has been selected click here to deposit your funds.

Deposit >

- This will take you to our online banking login screen.



## Welcome to the Internet Banking Service

### INTERAC® e-Transfer

To start a session please enter your Account Number and Password

Account Number:

Password:

LOG-IN

CLEAR

Enter your account number and password to log into the online banking system.



## Receive Interac e-Transfer®

[Logout of online banking](#)

To accept or decline this transfer, you must correctly answer the security question below.

### Transfer Details

SENDERS NAME has sent you \$XX.XX.

### Security Question

The question the sender designated to you

### Answer

Continue

To access online banking, please click [Logout](#), close this browser window, and log in again.

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Click 'Continue'  
when done.

Enter the answer to your sender's  
security question.

If you are unsure of the answer,  
contact the sender in a secure  
manner.

The answer is case sensitive.




## Receive Interac e-Transfer®

[Logout of online banking](#)

You have answered the security question correctly. Please indicate if you wish to accept or decline this transfer.

**I would like to**

- ☐ **Decline this transfer because**
- ☒ **Accept this transfer and place it in account**

Select an Account 

**Message to Sender**

If the e-transfer is correct, select 'Accept' and choose an account (such as chequing or savings) to deposit your money into.

If you wish, you can send a message back to the sender.

Click 'Continue' when done.

Continue

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## Receive Interac e-Transfer® - Confirm

[Logout of online banking](#)

Please confirm that you wish to accept this transfer.

<b>From</b>	SENDERS NAME
<b>Deposit In</b>	Member Number XXXXXXXXXX Account name and number
<b>Amount</b>	\$XX.XX
<b>Message to Sender</b>	Message to be sent back to sender if you included one.

Click 'Confirm' if all  
details are correct

[Confirm](#) | [Edit](#)

To access online banking, please click [Logout](#), close this browser window, and log in again.

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- Once you have confirmed your e-transfer and it has been completed you should receive a confirmation receipt that looks similar to this.
- You can also log back into your online banking to check your account and see that it has been correctly deposited.

## Receive Interac e-Transfer® - Receipt

**Member Number** XXXXXXXXX

**Date** Tuesday, November 21, 2017



**Transfer Status**

Completed

**From**

Senders Name

**Deposit In**

Member Number XXXXXXXXX

Account Name

**Amount**

\$XX.XX

**Message to Sender**

Your message to sender.

**Confirmation Number**

20171121175637663515

APPROVED

[Print Receipt](#)

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